

In my estimation, the Commonwealth of Virginia provides only the most grudging of STS-related services. Their efforts to reach persons with speech disabilities are woefully inadequate; they expend near-zero effort soliciting comments that might improve (or even start!) decent service. I guess they fear that if anyone actually used the service, they couldn't get away with dropping the program from the budget! They expend far more effort on paperwork and affixing the colorful state seal to their submissions than to reaching the clientele with acceptable-quality service. Please don't let them get away with that!

Please insist they follow the model of Minnesota, Texas, and Washington State. Less does not meet the spirit of the requirement to provide STS.